

# Annual Report 2023/24



The Haymarket Foundation acknowledges that the land on which we operate is Aboriginal land, and we show respect and give thanks to the Gadigal people for thousands of years protecting these lands. We wish to acknowledge that this land was never ceded but stolen and pay tribute to those Aboriginal lives taken, and acknowledge the great trauma and pain still caused by that theft.

We endeavour in all our work to uphold the human rights of all Aboriginal and Torres Strait Islander people of this land, with respect to elders past and present.

Always was, always will be Aboriginal land.

# ABOUT THE HAYMARKET FOUNDATION

The Haymarket Foundation is unique: it is a grassroots, secular organisation focused on supporting people experiencing homelessness and other marginalised communities in Sydney.

We are based in Chippendale and Woolloomooloo, on the lands of the Gadigal people. We run 8 different programs to support those experiencing or at risk of homelessness and those experiencing harm related to Alcohol & Other Drug use.

The Haymarket Foundation works with people with complex needs. These may include people who:

- have co-occurring mental health conditions
- are experiencing harm related to alcohol and other drug use
- live with lifelong trauma
- and who live with a disability.

We work with these people to find housing solutions that work for them.

## Help us provide safety, shelter and support in Sydney

Your contribution can help the Haymarket Foundation ensure that everyone has access to safety, shelter, and support when they most need it.

Your donation will help us to provide a safe bed and a hot meal, access to psychology, health services, and programs to help people get back on their feet in the long term.

[haymarket.org.au/donate](https://haymarket.org.au/donate)  
[info@haymarket.org.au](mailto:info@haymarket.org.au)

# IN NUMBERS OUR WORK THIS YEAR

31,755

Meals provided

552

People supported across our programs

62

People housed each night

8

Innovative programs

36

Dedicated staff

7

Volunteer board members



# REPORT FROM THE CHAIR, MATTHEW KEARNEY

This is my first report as Chair of the Haymarket Foundation. Everyone involved in Haymarket can rightly be very proud of an organisation which brings great commitment and heart to the support of our clients.

This is only possible because we have a great team. I would like to thank all of our staff, board directors, volunteers, donors, residents, and program participants for entrusting me with the role of leading this vital organisation. I look forward to working with our CEO Gowan Vyse and thank her for her leadership.

I would like to acknowledge Mr. Kevin Rozzoli AM who established the Haymarket Foundation and held the Chairperson's position for many decades. Kevin's commitment has been a true inspiration for those who believe in public service and coming together as a community for those who are in need. The board and I thank Kevin for his dedicated service over many years.

**“The past year has been one motivated by making The Haymarket Foundation feel even more welcoming for the people who access our services.”**

**“We have undertaken a major service review, identifying our strengths, gaps, and opportunities ahead. In 2024 and beyond, the board has and will be working closely with our staff and supporters on refreshing our governance, strategic plan, and infrastructure for the future.”**

The past year has been one motivated by making The Haymarket Foundation feel even more welcoming for the people who access our services.

In order to support the delivery of high-quality services, we will need to continue to develop the capacities which support these services. We have undertaken a major service review, identifying our strengths, gaps, and opportunities ahead. In 2024 and beyond, the board has and will be working closely with our staff and supporters on refreshing our governance, strategic plan, and infrastructure for the future. This includes a vision for Haymarket with a permanent building of our own and investing in our staff to deliver their work with the support and resources they deserve.

I would like to thank our board, staff, volunteers, partners, and donors for joining us in this process of renewal and embracing change to improve our services.

In particular, I would like to recognise the leadership of Valda Allen, whom you'll learn more about later in this report. She has been contributing to the Foundation for over 20 years, coming out of retirement to lead us successfully through accreditation. Her commitment to serving her community is a testament to the passion and skill that a wide range of people bring to the community.

In this report, you'll be able to see just some of that progress over the last year and the exciting vision for our future ahead.

Once again, I thank you for your support of the Haymarket Foundation.



**Matthew Kearney**  
Chairperson

## Acknowledgment of lived experience

We extend our deep respect and gratitude to people with lived experience of homelessness and those impacted by alcohol and other drug use. Your courage, resilience, and voices are central to understanding the challenges faced and to shaping meaningful change.

This report is dedicated to amplifying your experiences and advocating for a future where dignity, support, and opportunity are available to all.

We acknowledge the harms and systemic barriers you have endured and reaffirm our commitment to working alongside you in creating pathways to recovery, stability, and empowerment.

# HOW WE WORK

The Haymarket Foundation creates a better future for people experiencing complex disadvantage.

We provide a range of inclusive and innovative services, grounded in a person centered approach.

We are a secular organisation focused on supporting people experiencing homelessness and harm related to alcohol and other drug use. Our support encompasses people living with co-occurring mental health, lifelong trauma and disability as well as complex primary health needs including HIV.

## We care

We believe that every person's life has value, and care deeply about the people we support.

## We are empathetic

We seek to understand the challenges and realities that face the people we support.

## We are adaptive

We understand that need is individual and we are flexible and adaptive in responding to the challenges that we face.

## We are innovative

We actively seek out new and impactful ways of achieving outcomes.

## We are determined

We never give up and fight hard to get outcomes for the people we support.

## We are collaborative

We respond to complex needs using a team and whole-of-sector approach.

## We are always learning

We are a learning organisation, constantly seeking ways to provide the best possible services for the people we support.



# Homelessness



# HOMELESSNESS SERVICES

**The Haymarket Centre, located in Chippendale, is a crisis accommodation facility with 28 beds. It is open 24 hours a day, 365 days a year.**

We provide 24 beds, funded by the Department of Communities and Justice, to people in Sydney experiencing homelessness. These people are often experiencing complex intersecting issues including physical and mental health conditions, harm related to alcohol and other drug use, and the impacts of trauma, discrimination, and stigma.

In addition to the 24 crisis accommodation beds, NSW Health funds 4 beds for people living with HIV and active substance users who qualify for a multi-agency program known as the Client Action Response Group.

## Health and homelessness

The physical health and well-being of residents is a core focus of our work at The Haymarket Foundation. We have continued to offer wraparound physical and mental health support to residents throughout the year.

From June 2023 – July 2024, The Haymarket Centre in conjunction with RPA Virtual (a service of the Royal Prince Alfred Hospital) has been participating in a virtual hospital hub pilot program.

As part of the pilot, residents of the Centre are able to attend free appointments where they can access General Practitioner services by Dr Paula Knight at RPA Virtual along with psychology services via video link. After meeting with medical staff via video link, residents are then able to be referred to specialist health care, receive e-scripts directly to their phones, or arrange scripts to be sent directly to a local chemist the Haymarket Foundation works in partnership with.

This year, RPA Virtual facilitated 271 GP appointments and 124 psychology appointments.

This provided access to primary health care services free of charge to highly vulnerable members of the community in a place they feel safe and comfortable whilst also easing the strain on hospital healthcare systems by decreasing walk-in presentations to local hospital emergency waiting rooms.

Over the last year, Haymarket staff have also continued to facilitate neuropsychological assessments for people with suspected cognitive impairments, thanks to Advanced Neuropsychological Treatment Services and support from the City of Sydney. These assessments help us to advocate for intensive, ongoing support of residents when transitioning into future secure housing as well as allowing residents to have a better understanding of their cognitive ability.

## This year, RPA Virtual facilitated 271 GP appointments and 124 psychology appointments.

The Haymarket Centre remains in a collaborative partnership with the Sydney Dental Hospital, which is part of the Sydney Local Health District. The Sydney Dental Hospital dedicates an appointment each Monday for residents of the Centre. Additionally, we continued to facilitate pop-up health clinics by local area health districts in order to offer residents various vaccinations throughout the year. Mobile Eyes and Hearing Australia visit regularly in order to offer residents support for their optometry and audiology needs.

### What is a neuropsychological assessment?

“Neuropsychological assessment aims to assess an individual’s strengths and weaknesses in cognitive functioning. Cognitive functioning refers to activities such as thinking, reasoning and conceiving – it is basically our “mental behaviour”. In clinical neuropsychology, brain and cognitive function are evaluated by objectively testing memory and thinking skills.”

– The University of Queensland





We have also implemented a weekly mental health clinic provided by Redfern Community Mental Health along with a weekly visit from Redfern Harm Reduction, which provides practical and current harm reduction strategies for people currently using alcohol and other drugs.

## Enriching lives

To increase the well-being of residents at The Haymarket Centre, a number of programs and visiting services were provided onsite throughout the year.

These included informal arts and crafts activities, therapy dog visits by Delta Therapy Dogs, and structured gardening programs centred around food waste and sustainability run by the Botanic Gardens of Sydney and local community member and sustainability expert, Michael Mobbs.

Since installing garden beds and worm farms last year, residents continue to develop and grow the beds to now include fresh produce such as tomatoes, passionfruit, spinach, and lemons. Other regular visiting services to support residents include Centrelink community engagement and the Sex Workers Outreach Program.

2024 also saw the introduction of weekly music therapy sessions provided by registered music therapist Ollie Young.

Ollie brings over 20 years of practical music experience underpinned by a Master's of Music Therapy from Western Sydney University. With his diverse skills, he has empowered residents to learn and develop new skills whilst offering a therapeutic space for them to develop expressive communication skills, social skills, and confidence through the joy of music in a safe space. Ollie's classes are a highly regarded event each week as noted through resident feedback and have had a total of 136 participants since its inception earlier this year.

The Haymarket Centre Centre would like to extend its thanks to Twin Pines PTY LTD for their generous donation, which has assisted us in meeting the needs of our residents.

### Resident demographic information for 2023/2024:

**133**

total residents

**6.8%**

identified as culturally & linguistically diverse

**17.2%**

identified as Aboriginal and/or Torres Strait Islander

**51.1%**

identified as male

**57.1%**

are aged 26-45 years

**48%**

identified as female





# HAYMARKET'S HERO VALDA ALLEN

It's a rare thing for a person to come out of retirement and take on the challenge of leading an organisation through accreditation, but for Valda Allen, it was an easy decision to join the team at the Haymarket Foundation over 15 years ago.

Valda grew up in country NSW and had never seen the ocean until she moved to Sydney as a young nurse at 18. Later, she worked in the UK and Denmark, gaining experience in the emerging clinical specialties and bringing back invaluable knowledge to hospitals in Sydney. Valda subsequently established post-registration nursing courses in various clinical specialties and played a significant role in the establishment of a Clinical Career Path for registered nurses.

**Valda successfully led Haymarket through accreditation with the Australian Council of Health Care Standards**

As the Quality Coordinator for The Haymarket Foundation these last 15+ years, Valda has brought her lifetime of experience to the organisation and made a huge impact. During the challenging times of COVID-19 and lockdowns, Valda was the leading force ensuring the health and well-being of our residents and staff was paramount.

Over this period, Valda also successfully led Haymarket through accreditation with the Australian Council of Health Care Standards. Her stellar work resulted in Haymarket being awarded an "Extensive Achievement" rating. The rating was one of the first times a non-government organisation had ever achieved the rating.

"I can not emphasise how exceptional is this rating, for any organisation" said Valda, in response to the recognition."

It's this skill, tenacity, and experience that led to Valda receiving the 2023 Westfield Sydney Local Hero Award for her tireless dedication and service to people in Sydney experiencing complex homelessness.

"Nothing is more motivating than being part of a worthwhile cause," Valda said upon winning the award.

Valda's win secured \$20,000 for The Haymarket Foundation – and we thank her so much for everything she has contributed towards our community.



"Nothing is more motivating than being part of a worthwhile cause."



# OUTREACH PROGRAMS

**The Haymarket outreach team operates collaboratively to implement best practices and provide the best possible outcomes for people experiencing homelessness.**

Both the Sydney Homeless Early Intervention Service and the Rapid Response teams continue to undertake weekly Homelessness Assertive Response Team patrols every Tuesday morning.

This involves assertive outreach in partnership with a range of other homelessness services. The patrols achieve positive outcomes for people experiencing homelessness, act as a pathway for referrals, and provide networking tools for staff.

## **Sydney Homeless Early Intervention Service Update**

The Sydney Homeless Early Intervention Service is dedicated to supporting single people aged 24 and above in Sydney's inner city who are experiencing or at risk of homelessness.

The program helps people maintain their current housing or transition to more suitable accommodation. Over the past year, the early intervention service has successfully supported people through intensive casework, securing private rentals, navigating community and government housing options, accessing NDIS applications and package support, connecting with alcohol and other drug services, applying for Disability Support Pensions, and obtaining referrals for health and dental care.

The team has also provided essential assistance to those affected by domestic and family violence, connecting them with women's services and specialised support.

The Sydney Homeless Early Intervention Service has collaborated with numerous community organisations such as ReLove, OzHarvest, 2nd Life Garbage and Removals, Removals for Hope, Sydney Dental Association, Australian Dental Foundation, Newtown Neighbourhood Centre, Lou's Place, and Bridge Housing to deliver positive outcomes for the people we support.

## **Supporting single people aged 24 and above in Sydney's inner city who are experiencing or at risk of homelessness**

Every Thursday, the team participates in the "One Stop Shop Service Hub" at the Newtown Neighbourhood Centre and attends the Woolloomooloo Integrated Services Hub on a monthly basis. These events are valuable for networking with other service providers and referring people to all the programs offered by the Haymarket Foundation.

### **Sydney Early Homeless Intervention Service demographic information for 2023/2024:**

- 80 people supported
- 8% identified as Aboriginal and Torres Strait Islander
- 19% identified as culturally & linguistically diverse
- 51% identified as male
- 49% identified as female

The Sydney Homelessness Early Intervention Service team is subcontracted and supported by Mission Australia.



## Rapid Response Program update

The Rapid Response Program provides case management and outreach support to single people experiencing homelessness in the Inner-City and Inner Western suburbs of Sydney. We focus on providing housing pathways in order to break the cycle of homelessness.

The Rapid Response Program provides intensive case management to 2 transitional houses; one men's house in Ashfield and a women's house in Waterloo.

The residents of these houses are supported to live independently while receiving case management to assist with securing more permanent and independent living arrangements.

The Rapid Response Program also provides access to crisis accommodation and other transitional accommodation, casework, and advocacy support to navigate housing pathways (community housing, Housing NSW, boarding houses, and private rental). The service also offers brokerage support for basic living essentials.

### Rapid Response Program demographic information for 2023/2024:

- 140 people supported
- 12% identified as Aboriginal and Torres Strait Islander
- 15% identified as culturally & linguistically diverse
- 54% identified as male
- 46% identified as female
- 0.7% identified as non-binary

The Rapid Response Program is subcontracted and supported by YWCA.

## Sustaining Tenancies in Social Housing

The Sustaining Tenancies in Social Housing team assists people living in the Department of Communities and Justice Social Housing by providing outreach support and case management to sustain their tenancy.

Our team works in collaboration with the Sustaining Tenancies team at the Homes NSW Strawberry Hills office by aiding tenants with access to supports and services, brokerage, and advocacy.

The service provides thorough case management to people with identified tenancy risks based in the City of Sydney, Sutherland Shire, and the Inner West and Eastern suburbs. Using a recovery approach, the team addresses housing issues, reduces homelessness, and increases people's social connection to improve their overall well-being.

The Sustaining Tenancies in Social Housing program runs in partnership with Neami National.

### Sustaining Tenancies in Social Housing Program demographic information for 2023/2024:

- 46 people supported
- 13% identified as Aboriginal and Torres Strait Islander
- 12% were born outside of Australia
- 83% identified as male
- 17% identified as female





# MEET MEL AND LIAM

**For the people who work in homelessness, there's always a tricky balance that sits in the back of their minds – how do I manage crisis situations, health emergencies, and the complexity of the housing, health, mental health, and social support systems, whilst still being a friendly face for residents to feel comfortable around?**

For colleagues at the Haymarket Foundation, Melissa Sims and Liam Alchin, it's something that plays in the back of their minds every day.

"One of the most heartbreaking things that I hear is when someone comes up to me and says, can we have a chat? Only if you have time!" says Mel.

"Because they see us running around and on the phones and here and there – to think that they feel that we might not have enough time to sit down and chat with them... I'd love to sit down and chat to someone for hours and be able to have that flexibility."

**"One of the most heartbreaking things that I hear is when someone comes up to me and says, can we have a chat? Only if you have time!"**

Mel, Liam, and the entire Haymarket team work incredibly hard to create a sense of safety for residents.

"A lot of our clients have had doors closed on them, that expecting them to put themselves out there to go and have a chat or just sit down and do an art or a sports program is hard" says Liam.

"It's not a task that is easily accessible for some of our clients due to their history."

Staff at The Haymarket Foundation do everything they can to give residents the friendly ear they deserve and put on activities like backyard cricket, playing some instruments, or socialising over a good old-fashioned barbecue.

But there's hope to do even more – with the support of donors, volunteers, and the many people who support the Foundation's work, Mel and Liam can see a vision where the Haymarket Foundation is a place where residents can have a break from the challenges of homelessness. A place where they can experience some social connection, a chance to be heard, and simply, experience some fun every now and then.

"The morale is lifted so much when we are able to put those things on" says Mel.

"I think having that flexibility and ability to hold more things on site and have a bit more of a one-stop shop would be amazing."

Your support helps dedicated homelessness workers like Mel and Liam turn The Haymarket's crisis accommodation centre into a place of hope, connection, and renewal for people doing it tough.



Liam, Case Worker with The Haymarket Foundation





“A lot of our clients have had doors closed on them, that expecting them to put themselves out there to go and have a chat or just sit down and do an art or a sports program is hard” says Liam.

Mel and Liam, Case Workers  
with The Haymarket Foundation



# Alcohol and Other Drugs services





# BOURKE STREET PROGRAM

**The Bourke Street Program is a post-rehabilitation living skills program for men recovering from harm related to alcohol and other drug use.**

The Bourke Street Program supports men who are in recovery and at risk of homelessness by providing them with transitional housing, case management, therapeutic support groups, sports & recreation, living skills programs, access to psychological services, and relapse prevention programs.

The program has seen some great changes this year. We've refreshed our approach to engaging graduates, further enhanced the living skills component of the program, and secured a collaboration with NSW Drug Court. This partnership has highlighted our dynamic service capabilities in the alcohol and other drugs field but has also demonstrated our alignment with the NSW Health goals for community and well-being. Bourke Street Program staff have worked diligently throughout the past 12 months to assist men post-rehabilitation.

The Bourke Street Program reintegrates men back into society and their families, and helps them reclaim their lives through an integrated, trauma-informed recovery approach.

Each Monday night, one of the houses hosts a community dinner for all program participants, and program graduates are invited as well. This year, we also successfully ran the Nutrition Education Skills Training program through OzHarvest. This was an incredibly successful program where the men shared cooking skills, meals, and community.

In 2024, the Bourke Street Program expanded to include more recreational activities. This included physical activities such as boxing, gym classes, yoga, and a walking group with visits to free Sydney sites such as the Australian Museum and Art Gallery of NSW.

Funding from the Grant Family Charitable Trust and Angus Grant continues to support the Bourke Street Program, enabling us to continue this strong person-centred program.

## Snapshot

In the past 12 months, the Bourke Street Program conducted:

- 346 one-to-one case management and counselling sessions
- 464 group programs, including yoga, boxing, walking, music, and other therapeutic groups

Being able to provide this extent of support to the men of our program has been a significant achievement. This year, the Bourke Street Program:

- Had 11 graduations, comprising a 50% completion success rate
- Supported 8 participants to enter long-term housing, while others reconnected with their families
- Supported 11 graduates to study or work full time
- Had an average time in-program of 270 days



**The Bourke Street Program reintegrates men back into society and their families, and helps them reclaim their lives through an integrated, trauma-informed recovery approach.**



# DEANO, DIGNITY, AND HAVING A LAUGH IN THE BOURKE STREET PROGRAM

**The Bourke Street Program is a service that supports up to 19 men at a time in planning the next steps of their lives post-rehabilitation.**

Dean Southgate (Deano), one of the staff leading the program, remembers a recent moment on a walking tour through the city.

Participants came across a piano in the Queen Victoria Building. Despite not a lick of piano skills between them, the men had a crack at playing it – having a laugh with each other and just enjoying the catharsis of mashing at the keys and having a mini-rockstar moment.

“For that moment in time. They weren’t somewhere dangerous in here,” Deano says, gesturing to his brain.

The moment reveals what’s special about the Bourke Street Program – between the participants, staff, and growing alumni community, there’s a sense of freedom. The freedom to laugh. The freedom to connect. The freedom to be themselves and explore their identities as men in a healthy and supportive environment.

The Bourke Street Program covers everything from re-learning the basics (financial independence, being able to buy your own essentials again – clothes, toiletries, and food, cooking, nutrition, exercise, and more), formal psychological, trauma, and addiction support, and re-connecting with community.

“A lot of the guys who come to us don’t have anything. It’s about dignity. They’re human beings. They’re adults,” says Deano.

“We try and help guys to transition back into society – to be solely independent with themselves, their work, and their family. But more importantly, themselves, so they can present at work. They can be with their family. That they see changes. That it’s not a flash in the pan.”

Some of the most common feedback? “Someone actually listened to me for the first time,” says Deano.

The Bourke Street Program is just one example of the innovative ways staff, volunteers, and the community contribute to The Haymarket Foundation – bridging formal evidence-based practice with lived experience and a unique human touch.

**“We try and help guys to transition back into society – to be solely independent with themselves, their work, and their family.”**



**“A lot of the guys who come to us don’t have anything. It’s about dignity. They’re human beings. They’re adults.”**



# ALCOHOL AND OTHER DRUGS PSYCHOLOGY SERVICE

The Haymarket Foundation Alcohol and Other Drugs Psychology Service offers a hybrid service to people dealing with addiction and co-occurring mental health issues.

We provide both telehealth and face-to-face support for our community. People who access the service have consistently provided feedback that they appreciate the flexibility and accessibility that these options allow. Face-to-face interventions have steadily increased, surpassing the number of telehealth interventions. All groups run under the auspices of the program are run as in-person interventions.

## Harms and risks associated with drug use in 2023/24:

The main drug people received support for was amphetamines (mainly methamphetamine/ice), followed by alcohol, cannabis, heroin, and cocaine\*

- 72% of people accessing the service have never used a needle or syringe
- 41% of people operated machinery or vehicles whilst intoxicated or high
- 29% of people had weekly unsafe sexual activity

\*Supply chain issues during the pandemic led to an increase in alcohol and cannabis being substituted for other drugs. This trend has, however, reverted to pre-pandemic levels.



The service was applauded for its high participation rates and sustained engagement with the community we serve.



In the most current Australian Council on Healthcare Standards assessment report, The Alcohol and Other Drugs Psychology service was positively cited for the quality of care we provide. The service was applauded for its high participation rates and sustained engagement with the community we serve.

In the report, the Council highlights how outcome measures are consistently collected during the assessment, engagement, and at the planned discharge phases. These results are then reported and benchmarked.

The psychologist has continued to conduct both internal and external benchmarking as a way of evidencing improvements in people's outcomes. Internal benchmarking records have been kept for 17 years.

The service is funded by the Central and Eastern Primary Health District and includes individual psychology interventions as well as group therapy.

**Overall quality of life for people accessing the service improves on all domains (including physical, psychological, social as well as environmental)**

### Treatment outcomes in 2023/24:

- Average severity of dependence for clients accessing the service to completion decreases from 19 to 14.7
- Average Kessler 10 (a common measurement for levels of mental health distress) scores for people accessing the service to completion decreased from 9.3 to 5
- Overall quality of life for people accessing the service improves on all domains (including physical, psychological, social as well as environmental)

### Alcohol and Other Drugs Psychology Service demographic information for 2023/2024

- 21% identified as Aboriginal and/or Torres Strait Islander
- 11% identified as LGBTQ+
- 13% identified as female
- 11% identified as culturally and linguistically diverse





# ALCOHOL AND OTHER DRUGS SUPPORT SERVICE

The Haymarket Alcohol and Other Drugs Support Service is funded by the Central and Eastern Primary Health District. It has several aims:

- provide ongoing emotional support to help individuals stay on treatment service wait lists
- provide support for people to access community and treatment services
- coordinate people's care
- advocate for people through the recovery journey.

We use a person-centred approach and Cognitive Behavioural Therapy to support people struggling with substance dependence, and family members affected by another's substance use.

We prioritise harm reduction – collaborating with homelessness and alcohol and other drugs services to meet the needs of people navigating or waiting for treatments. We continue to work with and prioritise under-served groups. In the last 12 months, the service has grown – we now support alcohol and other drugs case management & counselling.

Self Management and Recovery Training, is a self-empowering program that helps people to achieve independence from addictive behaviours. We have successfully been running an online version of this service for over two years now. This is a women's only group on Tuesdays at 12:00pm.

The Haymarket Alcohol and Other Drugs Support Service is committed to empowering people on their recovery journey. Throughout the year, we hosted weekly Self-Management and Recovery Training meetings and boxing classes, fostering resilience and well-being.

In total, we provided support on 618 occasions, including case management and counseling, and facilitated 183 group sessions. Remarkably, 74% of participants completed at least one outcome measure, with 40% demonstrating measurable improvement.

**“I find the Tuesday meeting very helpful (I also attend a women's-only session on Sundays). The main benefits for me are: feeling I am not alone in the recovery, hearing how other women have coped, not coped, discussions around identifying triggers, understanding urges and how to manage, importance of self-care, tips and techniques to delay and distract, cost-benefit analysis – helpful to put dependency in context and think forward”**

– Program participant



# TREASURER'S REPORT

## SUMITHIRA THAVAPALAN

### Profit and loss

The Haymarket Foundation reported an operating deficit of \$177,605 for the financial year to 30 June 2024, compared with a deficit of \$121,076 for the financial year to 30 June 2023.

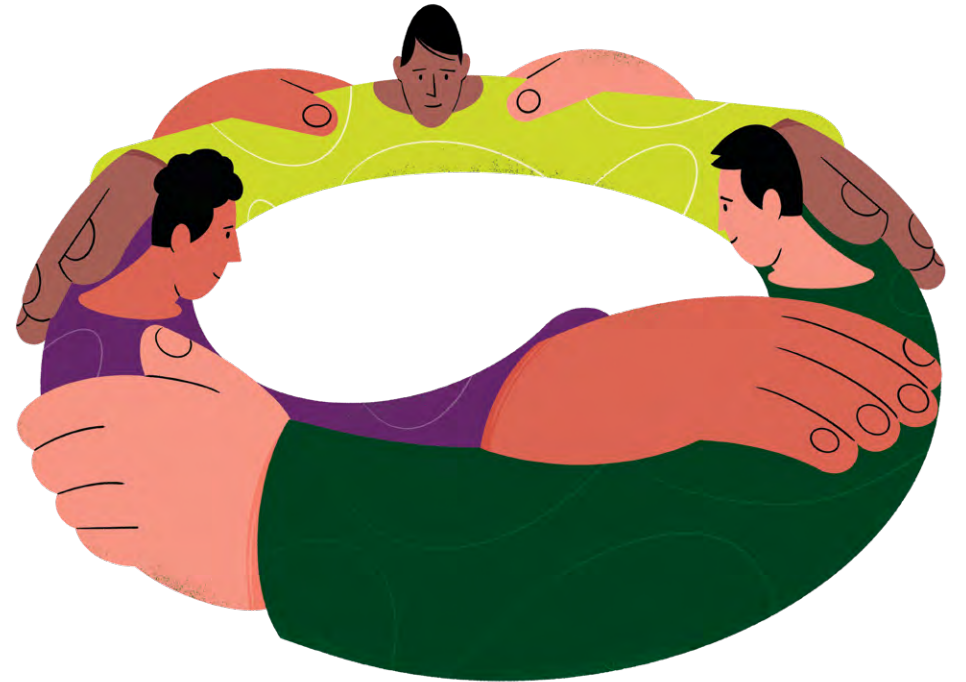
The pandemic, economic environment, and structural deficit in The Haymarket Centre and Bourke Street Programs have continued to impact our finances. We are looking to other sources to fill the funding gaps.

### Balance Sheet

The Haymarket Foundation reported a slight decrease in net assets over the financial year to \$2,705,580 due to the operating deficit.

### Cash flow

The Haymarket Foundation's net cash outflows from operating activities during the financial year were \$23,630. The cash balance at the end of the financial year was \$455,730. The organisation is well-placed to pay its debts when they are due.



The financial statements for the year ended 30 June 2024 have been prepared on a General Purpose Financial Statements – Reduced Disclosure basis in accordance with the appropriate accounting standards, and have been independently audited by Stewart Brown Chartered Accountants.



# OUR SUPPORTERS

Thank you to everyone who champions the work of the Haymarket Foundation through donations, volunteering, and other support. We deeply appreciate your generosity—it makes a profound difference in the lives of the people we support.

## Our primary funders

The Department of Communities & Justice

South Eastern Sydney Local Health District (SESLHD)

Central & Eastern Primary Health Network

## Our supporters

Maddocks

OzHarvest

Thread Together

ReLove

## Grantmakers

Walter & Eliza Hall Trust

City of Sydney

The Network of Alcohol & other Drugs Agencies (NADA)

Collier Charitable Trust

The Grant Family Charitable Trust

Twin Pines PTY LTD

Maddocks

The City of Sydney

StreetSmart Australia

## Partner agencies

ADAHPS (formerly AIDS Dementia & HIV Psychiatry Service)

Advanced Neuropsychological Treatment Services

St Vincent De Paul Society

Housing Australia

Bridge Housing

Wesley Community Housing

Bobby Goldsmith Foundation

Mission Australia

YWCA Australia

Nearmi National

The Salvation Army

Newtown Neighbourhood Centre

Positive Central

South Eastern Sydney Local Health District HIV Outreach Team

Sydney Local Health District

RPA Virtual Hospital and St Vincent's Homeless Health Service

Homelessness NSW

Shelter NSW

End Street Sleeping Collaboration

Sydney Zero project



## Annual Report credits

Written by: Gowan Vyse, Aliza Denenberg, Liam Alchin, Roisin Martin, Selena Van Loom, Melissa Sims, Kylie Barrett, Carlos Duarte, Isabella Cortes, Matthew Kearney, Jonathan Brown, and with contributions, data, and stories from across the dedicated Haymarket Foundation team.

Designed by: Studio Helm.

Edited by: Jonathan Brown (JBAU Comms)

Photography by: Jonathan Brown, Joel Pratley, Anna Kucera, Grant Turner, Aliza Denenberg, and Mediakoo.

Illustrations by: Parko Polo.

To all those who wish to remain anonymous but donate, volunteer, and support in other ways: thank you. It means more than we can say.



**Thank you for  
your kindness and support.**

**Together, we can provide  
a fresh start for people  
experiencing homelessness.**